



Novitas Limited
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Mr. Ronald Attard
RACS
Managing Director
Triq L-Ghassies,
MarsaScala

5th October, 2009

Dear Mr. Attard

On behalf of Novitas Limited I want you to know how pleased we are with the outstanding service you have given us during the Boat Show at Doc 1.

This is just a note to thank you for the service rendered. RACS staff were especially helpful and professional.

In this day and age good customer and professional service is often difficult to find, and I feel it is important that it be recognized. It's a pleasure to work with people who know the meaning of efficiency.

I can confidently recommend RACS as a solid and reliable provider.

Once again, thank you.

Regards

A handwritten signature in blue ink, appearing to read 'Nigel Bruno', is written over a faint, light blue circular watermark or stamp.

Nigel Bruno

Dip Psych, EMT, LASI(UK), NAEMT(USA), BPA(UK), D.A. Cert

Operations Manager